



## Builders Association of Eastern Connecticut, Inc. Code of Ethics & Performance Guidelines

*This Code of Ethics & Performance Guidelines ("Code") for members of the Builders Association of Eastern Connecticut (BAEC) has been adopted to promote and maintain the highest standards of service and conduct in the building industry among its members. Adherence to this Code is required of association members to assure public confidence in the integrity and services of the BAEC and its members. Enforcement of this Code of Ethics is initiated by the filing of a written complaint with the BAEC's Ethics Committee (or other named committee or third-party dispute resolution firm that may be contracted by the BAEC) concerning a dispute involving the member's business or an alleged violation of this Code.*

*Limitations: Proceeding with any BAEC dispute resolution process or taking any enforcement action concerning a BAEC member will be determined, at the BAEC's sole discretion, by factors including, but not limited to, whether a credible alternative dispute resolution or regulatory or judicial relief process is available to the parties through another organization or government agency; the results of such alternative process (es); and the nature, degree and scope of the complaint or alleged violation of this Code. The BAEC shall, in each instance of proceeding with dispute resolution or enforcing this Code, follow established, written procedures, which include the provision of reasonable due process to the parties and the scope of enforcement that may be imposed by the BAEC on its members.*

Each member shall use best efforts in the conduct of its business activities to:

1. Abide by the bylaws, rules, and procedures of the BAEC.
2. Comply with all applicable registration and licensing laws.
3. Comply with all applicable warranty laws and building codes.
4. Conduct all transactions, agreements, and dealings with customers, employees, subcontractors, suppliers, and regulatory officials free from fraud or deception and comply with the requirements of the Connecticut Unfair Trade Practices Act.
5. Comply with all other applicable local, state, and federal laws and regulations.
6. Maintain insurance as may be required by law, including but not limited to general liability and workers compensation insurance, at a level that is adequate and customary for the business in which the member is engaged.
7. Where applicable, meet or exceed the latest edition of the Residential Construction Performance Guidelines for Professional Builders and Remodelers published by the National Association of Home Builders, as may from time to time be supplemented by the Builders Association of Eastern CT. Inc.
8. If BAEC chooses to proceed with its dispute resolution process or review an alleged violation of this code (see limitations above), agree to participate in and comply with the outcome of BAEC's dispute resolution process.
9. Agree that this code of ethics applies to all corporations, partnerships, and other business entities in which the member or a principle of the member has a majority interest.

**FAILURE TO ABIDE BY THIS CODE OF ETHICS AND PERFORMANCE GUIDELINES MAY RESULT IN SUSPENSION OR TERMINATION OF MEMBERSHIP.**

Date: \_\_\_\_\_

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Name: \_\_\_\_\_

Signature: \_\_\_\_\_